

Beka Digital S.L.'s Whistleblowing Channel

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Beka Digital S.L.'s Whistleblowing Channel allows you to report any action that is contrary to the law or to our internal regulations.

Reports may be submitted through the following channels:

- By email to legal@heytrade.com.
- By post to: Whistleblowing Channel. Attn. Compliance Department. Calle Serrano, No. 67, 6th floor, 28006 Madrid.

The report may be:

- Anonymous: postal submissions allow anonymous reports.
- Named: if you choose to identify yourself, we guarantee that your identity will not be disclosed to the person reported or to any third party. Likewise, Beka Digital S.L. does not tolerate any retaliation against whistleblowers or anyone involved in the investigation of the reported facts, and will adopt, where appropriate, the necessary measures to ensure the protection of the whistleblower.

Once the report has been received, you will be sent an acknowledgment of receipt with a reference number within no more than seven days from receipt. You will be informed of the outcome of the proceedings within no more than three months, unless the matter is especially complex and requires an extension, in which case the period may be extended by up to an additional three months.

The Whistleblowing Channel is available 24 hours a day, 365 days a year, ensuring the confidentiality of all reports, regardless of the method used to submit them.

In addition, you may also submit a report to the Independent Whistleblower Protection Authority.

This channel is not intended for customer complaints or claims, which must be handled by the Customer Service Department, nor for contacting the Data Protection Officer, as dedicated contact options are available for that purpose on the website.